Android Phone and Tablets

For Android based phones, tablets, Chromebook and IoT devices, there are a number of options of e-mail clients. Some vendors supply their own developed email client however Google’s own GMAIL client is common across all legitimate android devices and we support this client.

POP/IMAP

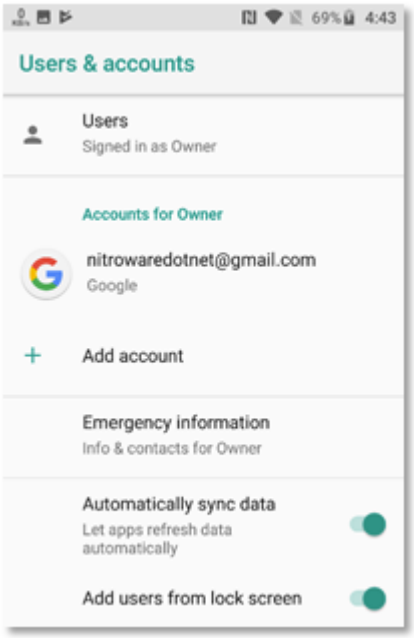


Figure 26 go to the add account function under 'Accounts' In Android settings, or Gmail

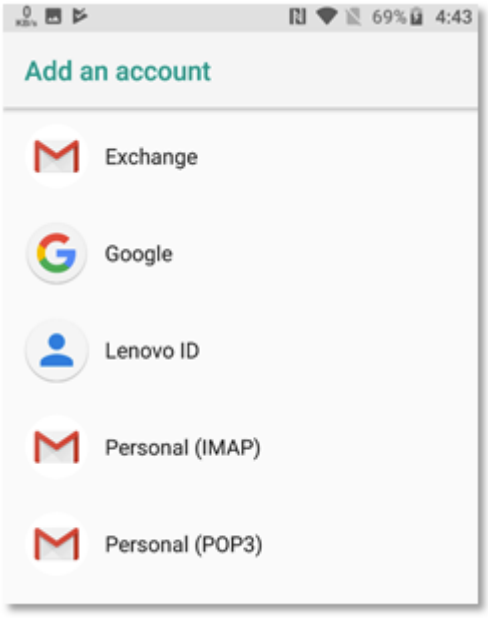


Figure 27 choose to add an IMAP account

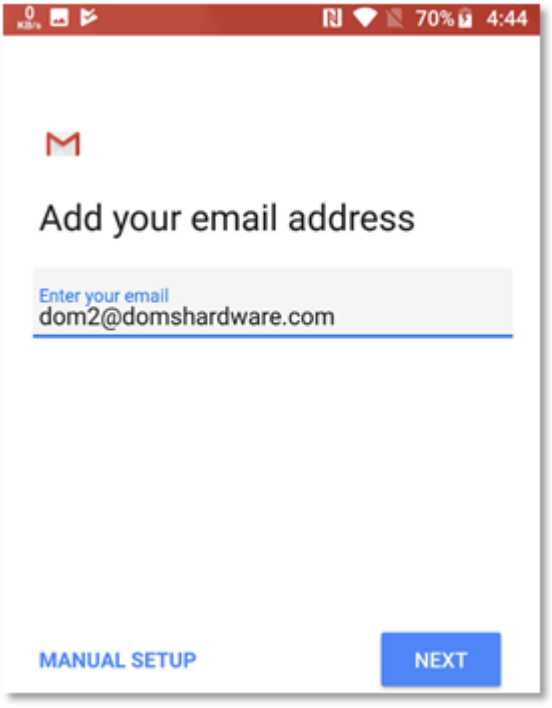


Figure 28 Once the email address is entered, Manual setup is unlocked. Choose **MANUAL SETUP**

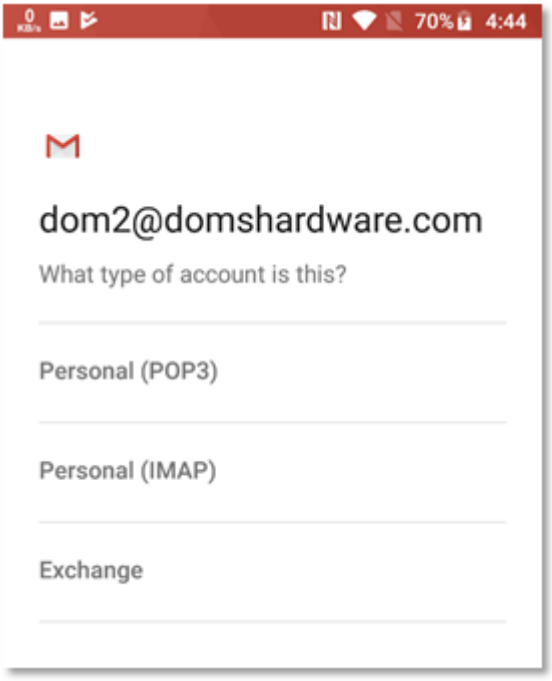


Figure 29 choose IMAP account. Optionally you may choose POP3

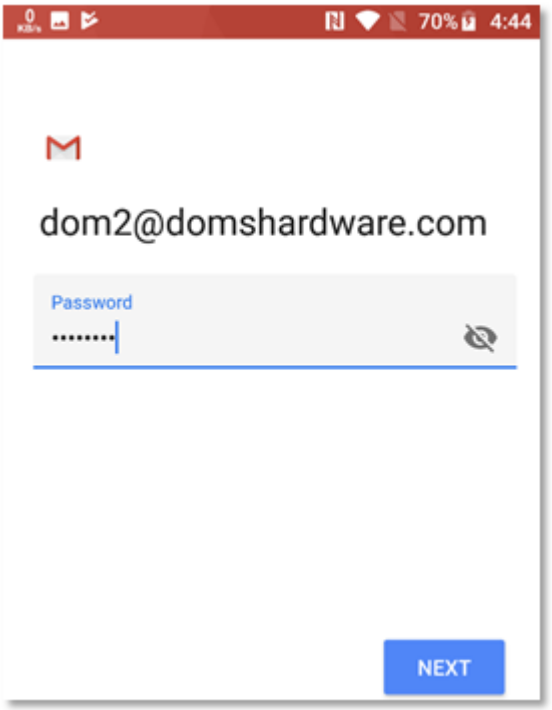


Figure 30 enter the password for the IMAP email account you wish to setup

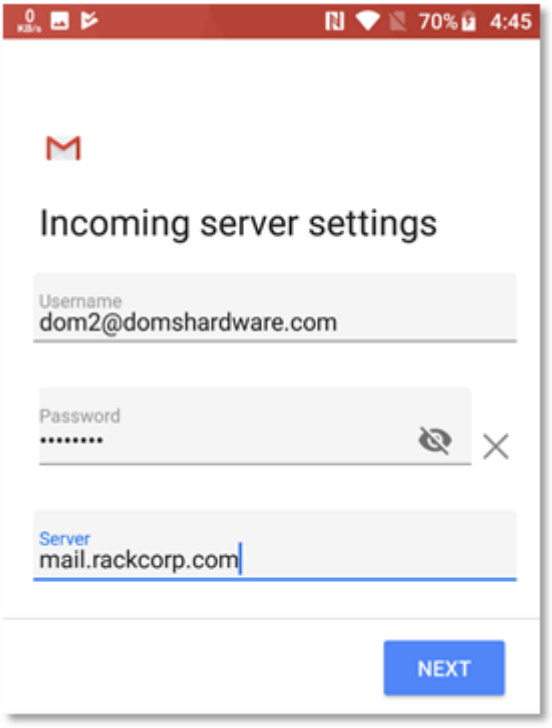


Figure 31 change the **INCOMING** mail server to **mail.rackcorp.com**

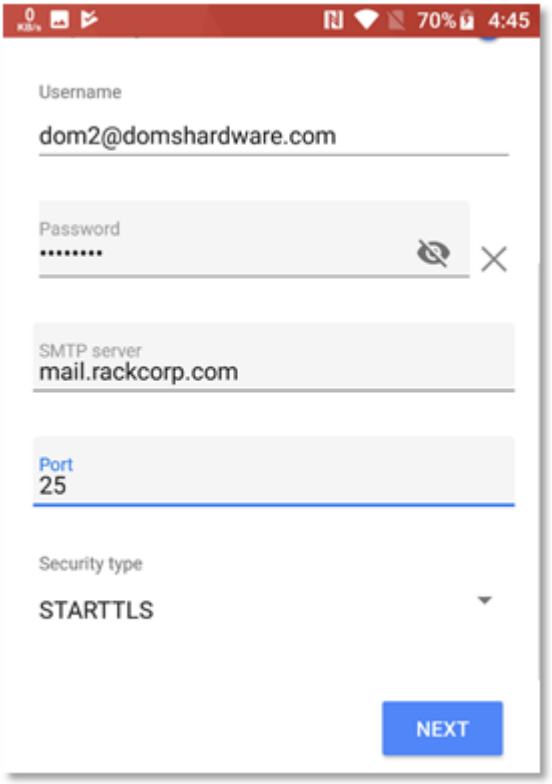


Figure 32 change the **OUTGOING** mail server to **mail.rackcorp.com**. **Change** the port to 25 and security to **STARTTLS**

If you are using our Mongolian servers, please use **mail.mn.rackcorp.com** as the mail server.

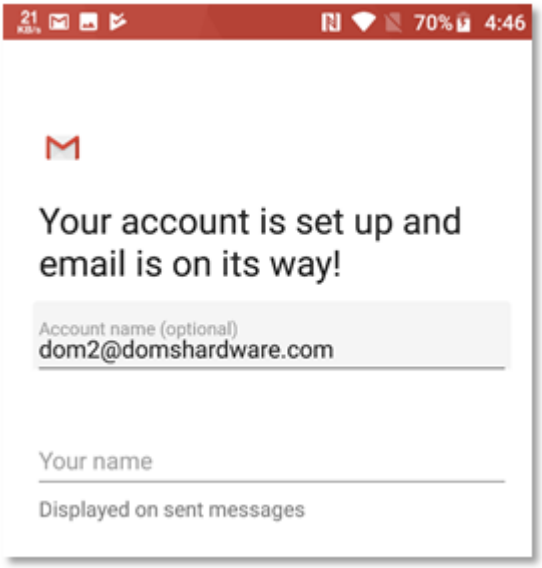


Figure 33 successful account configuration will result in a success message

Exchange

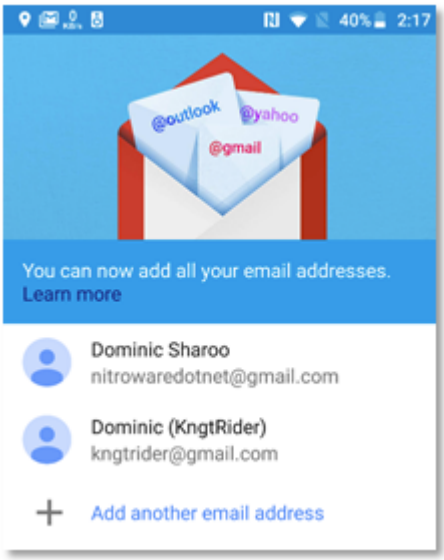


Figure 34 within GMAIL, choose add account or add another email address

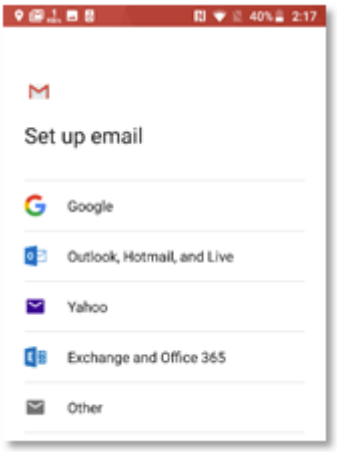
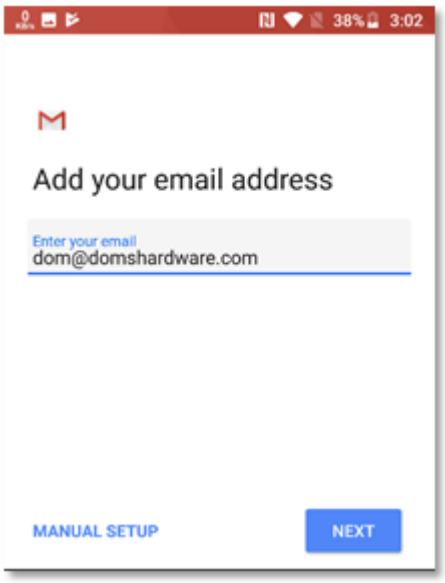


Figure 35 GMAIL will present a list of account types. Choose EXCHANGE



.Figure 36 enter the email address for your EXCHANGE account at the prompt to begin the setup process

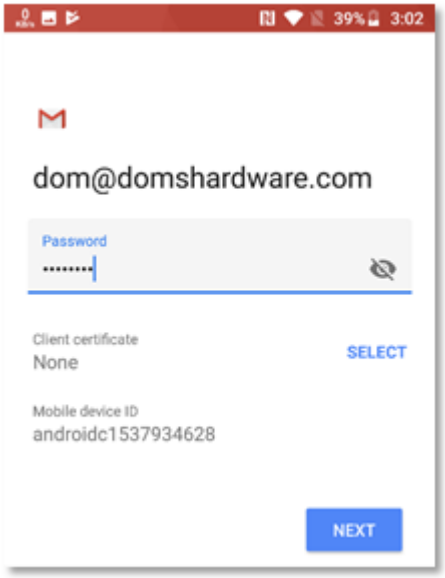


Figure 37 enter the password for your exchange account when prompted

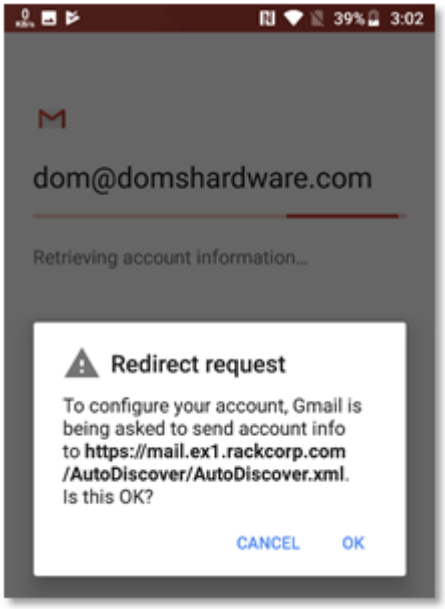


Figure 38 several prompts will be made during the exchange setup process. Agree to these by pressing OK

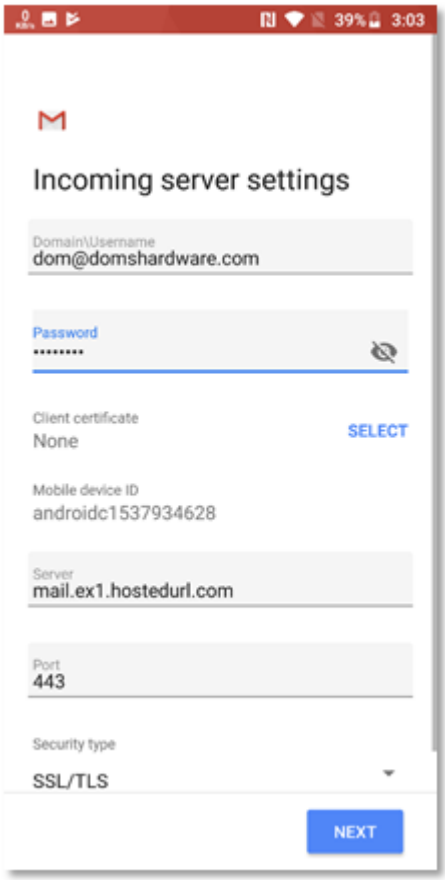


Figure 39 once your password is accepted, a further page will display a summary of your account settings. simply press NEXT

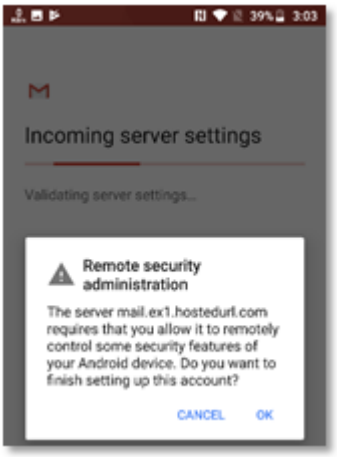


Figure 40 several prompts will be made during the exchange setup process. Agree to these by pressing OK.

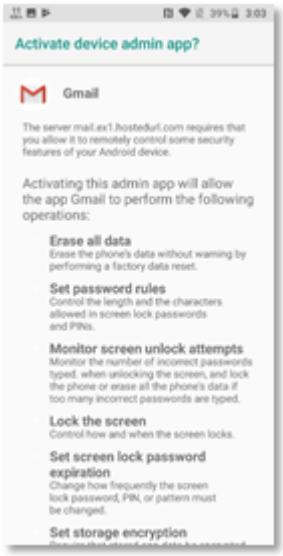


Figure 41 To add exchange accounts to a mobile device, the exchange server requires mobile device management rules as listed to be applied to your device.

Please read the above screen carefully. Changes to the security settings of your device will be made automatically and are required to add exchange mail to your device.

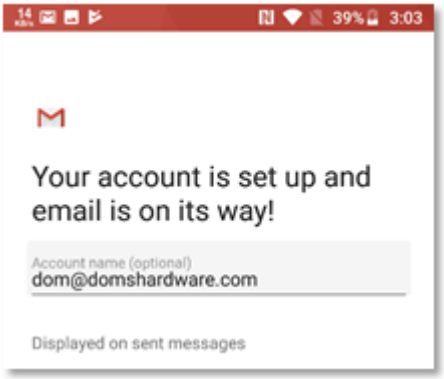


Figure 42 when the Gmail exchange setup process is complete the success message is displayed

Revision #2
Created 8 August 2022 04:21:09 by RackCorp
Updated 10 August 2023 06:24:43 by RackCorp