

Apple iPhone and iPad

POP/IMAP manual setup

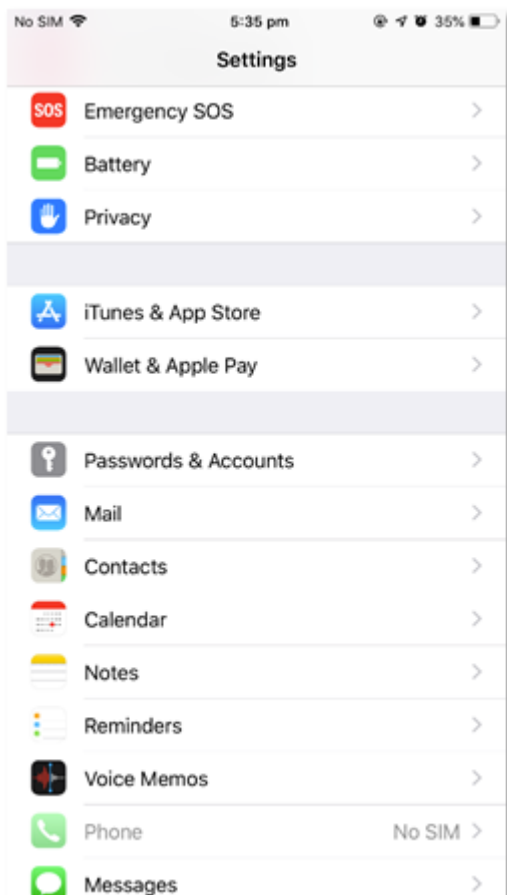


Figure 43 Navigate to the settings icon in your ideoice, and then Passwords and Accounts



Figure 44 in the Settings -> Passwords & accounts page, hit Add Account. Fetch New Data should be Push

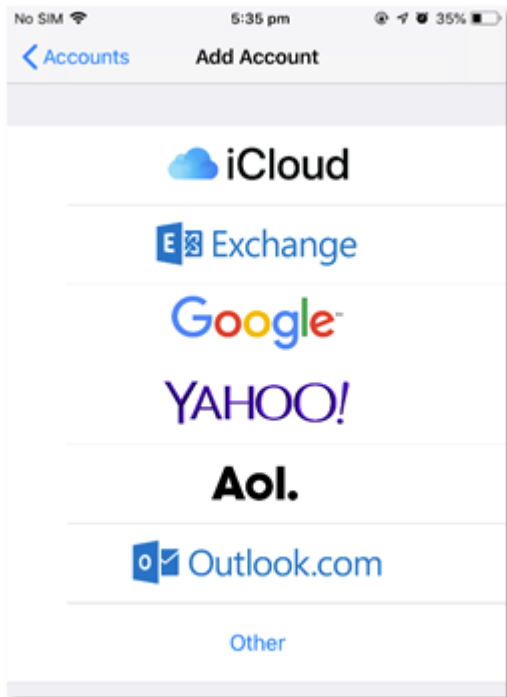


Figure 45 we are manually setting up an IMAP or POP account so choose Other

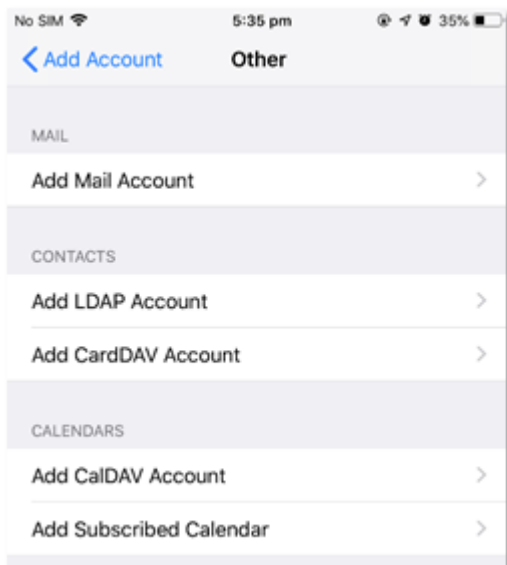


Figure 46 Under Other - Add Mail Account

No SIM 5:36 pm 34%

Cancel New Account Next

Name John Appleseed

Email user@example.com

Password Required

Description My Email Account

Figure 47 Fill in your email account details as requested

No SIM 5:37 pm 34%

Cancel New Account Next

IMAP POP

Name You

Email you@example.org

Description Example

INCOMING MAIL SERVER

Host Name mail.rackcorp.com

User Name you@example.org

Password •••••

OUTGOING MAIL SERVER

Host Name mail.rackcorp.com

User Name you@example.org

Password •••••

Figure 48 fill in the email account and server details as illustrated

If you are using our Mongolian servers, please use **mail.mn.rackcorp.com** as the mail server.

No SIM 5:47 pm 29%

Cancel IMAP Save

Mail ☒

Notes ☐

Figure 49 once your account details are saved and tested, you can choose what data to sync to the mail server, leave the default setting



Figure 50 on success your email account is now added to the account list in iOS

Exchange

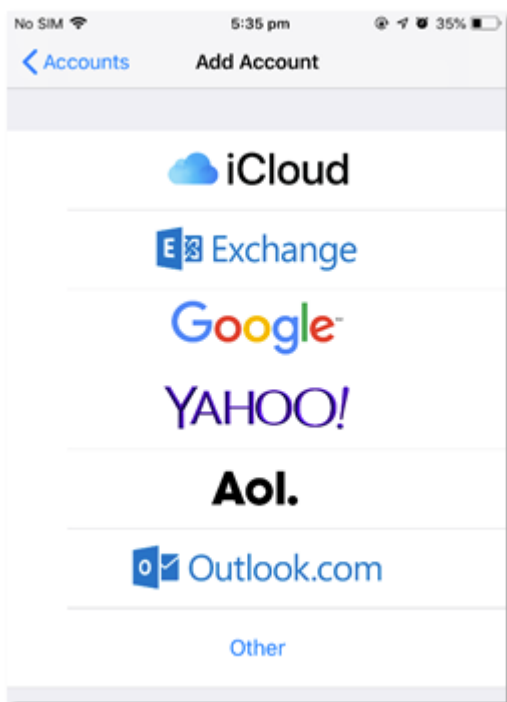


Figure 51 we are setting up an EXCHANGE account

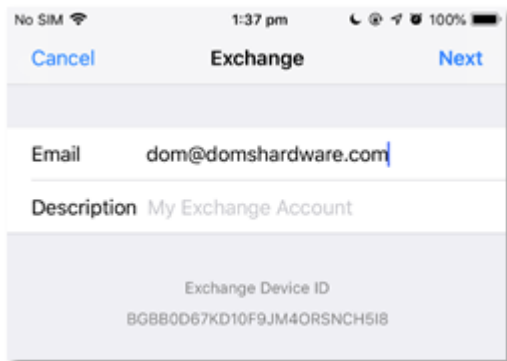


Figure 52 enter your email address for your exchange account

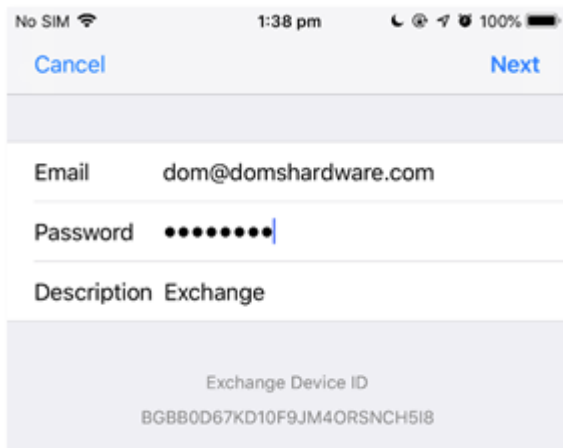


Figure 53 enter your password and create an account description

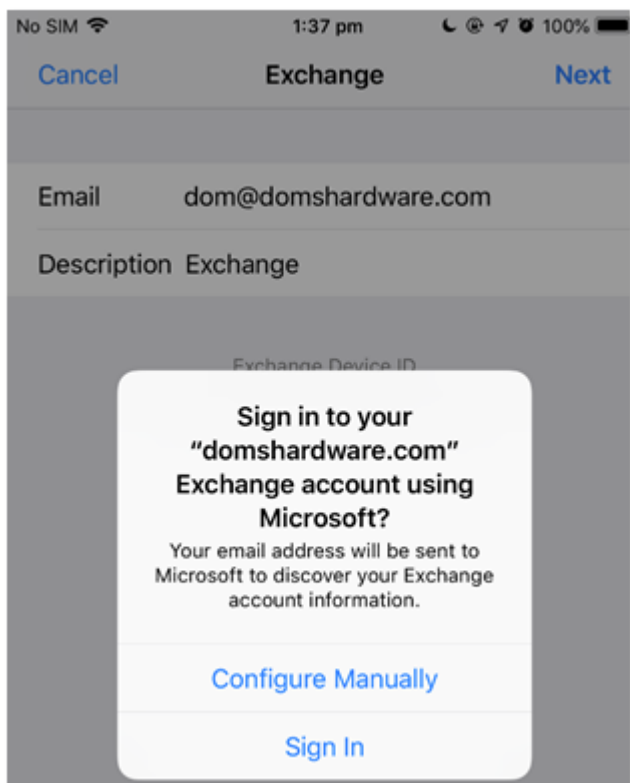


Figure 53 enter your password and create an account description

Cancel Next

Email dom@domshardware.com

Server mail.ex1.rackcorp.com

Domain Optional

Username dom@domshardware.com

Password ••••••••

Description Exchange

Exchange Device ID
BGBB0D67KD10F9JM4ORSNCH5I8

Figure 55 fill in your account details as follows

Cancel Exchange Save

Mail ☒

Contacts ☒

Calendars ☒

Reminders ☐

Notes ☒

Figure 56 once your account details are confirmed and verified, you will receive a sync options screen. Choose here what options you want to sync to your device. Syncing contacts for example will overwrite your existing contacts and upload existing contacts

Revision #3

Created 8 August 2022 04:20:57 by RackCorp

Updated 10 August 2023 06:24:43 by RackCorp