

Windows Mail

Windows 10 Mail

POP/IMAP manual setup

Auto discovery or manual settings can be used with Win10 Mail

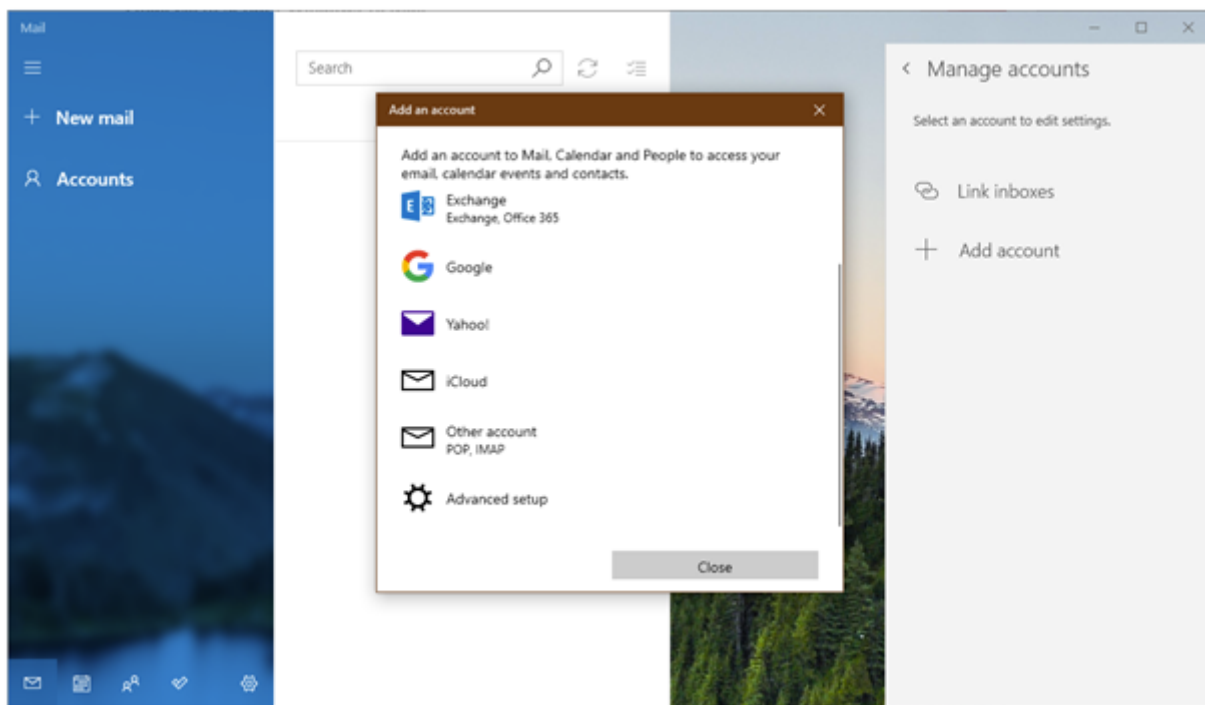


Figure 13 Windows 10 Mail setup – Click Accounts and then add account. Select Advanced setup

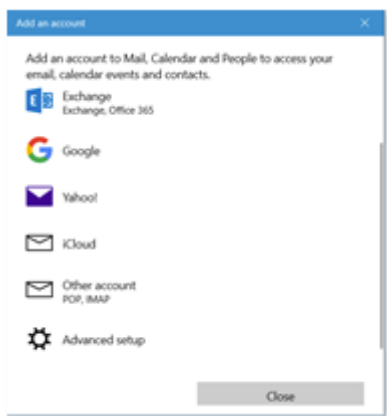


Figure 14 Windows 10 mail manual setup for RackCorp POP/IMAP email - choose advanced setup

If you are using our Mongolian servers, please use **mail.mn.rackcorp.com** as the mail server.

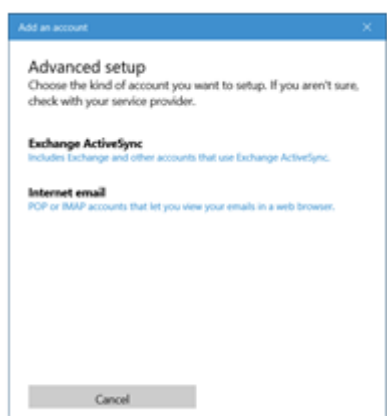


Figure 15 Windows 10 mail manual setup for RackCorp POP/IMAP email - choose Internet email

A screenshot of the 'Add an account' window in Windows 10, specifically the 'Internet email account' screen. The window has a blue title bar with the text 'Add an account' and a close button. The main content area is titled 'Internet email account' and contains several input fields and checkboxes. The fields are: 'Email address' (with 'you@example.net' entered), 'Username' (with 'you@example.net' entered), 'Password' (with masked characters '*****' entered), 'Account name' (with 'My Email Account name' entered), 'Send your messages using this name' (with 'Leeroy Jenkins' entered), 'Incoming email server' (with 'mail.rackcorp.com' entered), 'Account type' (a dropdown menu showing 'IMAP4'), and 'Outgoing (SMTP) email server' (with 'mail.rackcorp.com' entered). Below these fields are four checkboxes, all of which are checked: 'Outgoing server requires authentication', 'Use the same username and password for sending emails', 'Require SSL for incoming emails', and 'Require SSL for outgoing emails'. At the bottom of the window are two buttons: 'Cancel' and 'Sign in'.

Figure 16 Windows 10 mail manual setup for RackCorp POP/IMAP email - fill in the details as illustrated, choose IMAP or POP

Exchange

At This time, there is an issue with the latest release of the email application for Windows 10, which prevents the '**EXCHANGE**' option below from being chosen, **ADVANCED SETUP** must be chosen

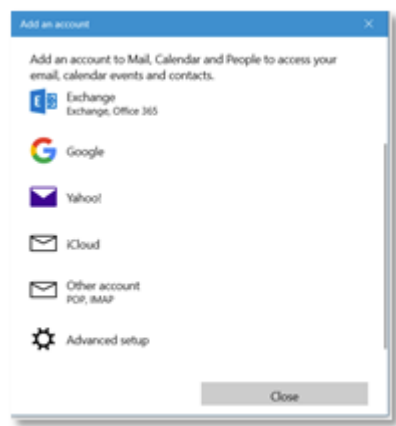


Figure 17 Windows 10 mail setup for RackCorp Hosted Exchange - choose advanced setup

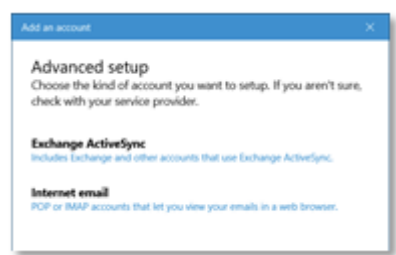


Figure 18 Windows 10 mail setup for RackCorp Hosted Exchange - select Exchange ActiveSync

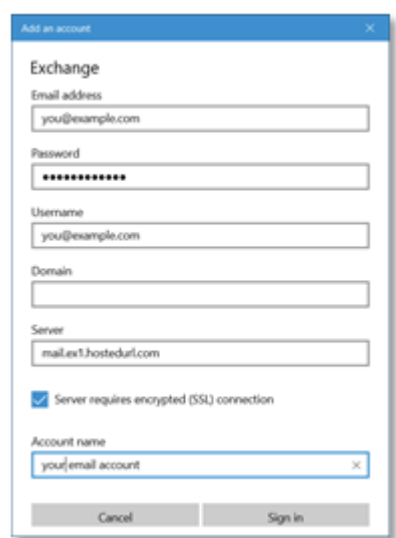


Figure 19 Windows 10 mail setup for RackCorp Hosted Exchange - fill in the details as illustrated. Domain is to be left blank.

Once you have completed **THE ADD AN ACCOUNT** form, Windows will prompt you about security policies for your computer. Select **YES. Selecting YES may strength your windows security settings such as your password strength requirements** You will then receive an **ALL FINISHED** success message.

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